



PRIVACY POLICY

Effective Date: October 7, 2026

Rising Up Together respects the privacy of the youth, parents, families, volunteers, interns, donors, hosts, instructors, partners, and community members we serve.

This Privacy Policy explains what information we may collect through our website and related online services, how we may use and protect that information, and the choices available to individuals and families.

1. Information We May Collect

Depending on how you interact with Rising Up Together, we may collect information such as:

- name;
- email address;
- telephone number;
- mailing address;
- organization, school, or community affiliation;
- parent or guardian information;
- participant information;
- age or age range when necessary;
- program registration information;
- event registration information;
- volunteer or internship information;
- host or instructor information;
- donations and transaction information;
- communications sent to Rising Up Together;
- survey, feedback, or program evaluation responses;
- account information;
- consent or release information; and
- technical information automatically generated when someone uses our Website.

We seek to collect only information reasonably necessary for our programs, operations, safety, communications, fundraising, or legal responsibilities.

2. How We Use Information

Rising Up Together may use information to:

- operate the Resilient Youth Program and other programs;

- register participants for programs and events;
- communicate with parents, participants, hosts, instructors, volunteers, interns, donors, and partners;
- manage Website accounts;
- provide training and program resources;
- process donations and registrations;
- coordinate volunteers and internships;
- respond to questions and requests;
- improve our programs and Website;
- evaluate program participation and impact;
- maintain safety and program integrity;
- maintain appropriate organizational records;
- comply with legal obligations; and
- further Rising Up Together's charitable mission.

3. Children's and Youth Privacy

Protecting youth information is particularly important to Rising Up Together.

We seek to minimize the personal information collected directly from children and to involve parents or legal guardians when appropriate.

Children should not independently provide sensitive personal information through the Website unless the applicable activity has been specifically designed and authorized for youth participation.

When parental or guardian permission is required, Rising Up Together may request appropriate consent before collecting or using a child's personal information.

Parents or legal guardians may contact Rising Up Together to ask what personal information we maintain about their child and, when appropriate and legally permitted, request that the information be corrected or deleted or that further collection or use stop.

Rising Up Together does not sell children's personal information.

We do not intend to use children's personal information for behavioral or targeted advertising.

4. Information About Youth Participants

Information collected for youth programming should be limited to information reasonably necessary to administer the program, maintain safety, communicate with families and authorized program representatives, evaluate the program, or meet legitimate organizational requirements.

Access to identifiable youth information should be limited to individuals who reasonably need access to perform authorized responsibilities.

Hosts, instructors, volunteers, interns, and other program representatives must follow Rising Up Together's youth-safety, confidentiality, and information-handling requirements.

5. Photos, Videos, and Stories

Rising Up Together may photograph, record, or share participant stories in connection with its programs, events, educational materials, outreach, or fundraising.

When identifiable images, recordings, testimonials, or stories involving minors are intended for promotional or fundraising use, Rising Up Together will seek appropriate authorization from a parent or legal guardian.

Rising Up Together will not treat a child's participation in a program as automatic consent to promotional use of the child's identity.

6. Donations and Payment Information

When you make a donation, purchase, or event registration, payment information may be processed by a third-party payment provider.

Rising Up Together may receive information associated with the transaction, such as your name, contact information, transaction amount, and transaction status.

We do not intend to directly store complete payment-card information when transactions are processed through third-party payment providers.

7. Cookies and Website Technology

Our Website and service providers may use cookies and similar technologies necessary to operate the Website, maintain security, remember preferences, understand Website performance, or improve user experience.

Third-party services integrated into the Website may also use their own technologies according to their privacy policies.

Where required, visitors may be provided choices regarding nonessential cookies or similar technologies.

8. When We May Share Information

Rising Up Together does not sell personal information.

We may share information when reasonably necessary with:

- service providers helping us operate our Website or programs;
- payment processors;

- event or registration platforms;
- technology and communication providers;
- approved hosts or program representatives when necessary to administer a program;
- professional advisors;
- government authorities or other parties when legally required; or
- appropriate persons when reasonably necessary to protect the safety of a participant or another person.

Service providers should receive only information reasonably necessary for the services they perform.

9. Donor Privacy

Rising Up Together respects donor privacy.

We do not sell donor information.

Donor information may be used to process contributions, provide receipts and acknowledgments, maintain financial records, communicate with donors, meet reporting requirements, and further legitimate nonprofit operations.

Donor names or recognition information will only be publicly displayed when appropriate and consistent with the donor's preferences and applicable requirements.

10. Data Security

Rising Up Together uses reasonable administrative, organizational, and technical safeguards intended to protect personal information from unauthorized access, loss, misuse, alteration, or disclosure.

No internet transmission or electronic storage system can be guaranteed to be completely secure.

Users should also protect their account credentials and immediately report suspected unauthorized access.

11. Data Retention

We retain personal information only for as long as reasonably necessary for the purpose for which it was collected, our legitimate nonprofit operations, record-keeping obligations, safety requirements, dispute resolution, or applicable legal requirements.

Information that is no longer reasonably necessary will be deleted, anonymized, or securely disposed of when appropriate.

12. Your Choices

Depending on the circumstances and applicable law, you may contact Rising Up Together to:

- request access to personal information we maintain about you;
- request correction of inaccurate information;
- request deletion of certain information;
- withdraw certain permissions;
- update communication preferences; or
- ask questions about how your information is being used.

Some information may need to be retained for legal, financial, safety, contractual, or legitimate organizational purposes.

13. Email and Communications

Individuals may receive communications related to programs, accounts, donations, registrations, volunteer activities, internships, events, or other interactions with Rising Up Together.

Recipients of optional promotional communications may unsubscribe using the method provided in the communication.

Operational or transactional messages may still be sent when necessary to administer an account, registration, donation, program, or other relationship.

14. Third-Party Websites and Services

Our Website may link to or use third-party platforms.

Those organizations maintain their own privacy practices, and this Privacy Policy does not govern information collected independently by those third parties.

We encourage users to review the privacy policies of third-party services before providing information.

15. Changes to This Privacy Policy

We may update this Privacy Policy as our programs, Website, technology, or legal obligations change.

The effective date at the top of this policy indicates when it was most recently updated.

16. Contact Us

Questions, concerns, or requests relating to privacy or personal information may be submitted through Rising Up Together's official website or contact information.

Parents and guardians may also contact us regarding information associated with their minor child.

Rising Up Together

Utah, United States

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